

APPEALS FORM

for use by an Approved Retailer to appeal a decision of the Code Administrator



Pursuant to sections 3.5.1 and 3.5.2 of the Solar Retailer Code of Conduct (the Code), the Code Administrator will investigate alleged breaches of the Code by signatories.

Where the Code Administrator finds that an Approved Retailer has breached the Code, the Code Administrator can, pursuant to section 3.5.2(d) of the Code, allocate a sanction or recommend a course of action to the Code Review Panel.

An Approved Retailer may appeal the Code Administrator's determination to the Code Review Panel (see section 3.7 of the Code) by completing this Appeals form and sending it, within one month of being notified by the Code Administrator of its decision, to:

Code Review Panel c/- retailers@cleanenergycouncil.org.au

Your appeal must include the following information:

Your name

Your mobile phone number

Your email address

Your business name (Approved Retailer)

Your position within the business

Alleged breach of the Code

(the Code Administrator will also provide a copy of this to the Code Review Panel)

Determination by the Code Administrator, including the date on which it was made

(the Code Administrator will also provide a copy of this to the Code Review Panel)

Your reason for appealing the determination

Date of this appeal